



icosnet.com.dz

## icosnet

Thanks to our expertise, infrastructure, and our presence on the market since 1999, Icosnet offers services that support companies in their development and digital transformation.

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El Qods Business Center, Central Tower, 6th level. Cheraga.

## **Optimize your collaboration**

Position yourself in the field of innovation and offer a unique experience to your customers

# Discover our ranges of solutions

### NOTIF+

#### As close as possible to your customers,

Optimize your customer experience with NOTIF+, ensuring increased operational efficiency. Take advantage of its multiple features: API, campaign planning, Sender ID

personalized, and multiple shipmen

#### V-ROOM

#### Simplify your meetings

Launch unlimited meetings and enjoy a unique and secure experience. Benefit from unlimited participants, unlimited chat, whiteboarding, recordings, polls, screen sharing, and many other professional features.

#### **Ibox**

#### Online data sharing and storage

A fully secure cloud space hosted in Algeria that allows you to benefit from multiple advantages of collaboration, storage and data sharing with complete flexibility.

#### **Contact Center**

#### An omnichannel customer relationship

Strengthen your customer relationships and improve your productivity with our contact center solution adapted to all departments of your company.

#### iCall

#### One click to your success

Optimize your customer communication with iCall, the click-to-call solution that integrates with your websites and mobile applications for seamless and efficient customer communications. Simplify your customer service and maximize your productivity.

### Standard Virtual IP "centrex"

#### the all-in-one telephone solution

isdesignedtomeet yourmost demanding communication, call management, data processing and performance monitoring needs with these advanced features: simultaneous call reception, fax to mail, personalized IVR, Dashboard and others features.

#### **IP** standard

#### Where communication and collaboration meet innovation.

A professional communication platform enabling centralized management of internal and external communications for companies. It offers advanced features such as call management, queues, intelligen call distribution, interactive menus (IVR), etc.



# Efficient communication and collaboration solutions

thatallow youtoimprove your communication and productivity, wherever you are and at any time,

